

Maximizing the Value of Cloud ERP with Agentic AI

Enabling the Outcomes That Continuously Drive Business Forward



Mickey North Rizza
Group Vice President,
Enterprise Software, IDC

Current Impact of Agentic AI in Business

AI and AI agents are driving businesses to invest in their enterprise applications.



84% of organizations are conducting initial testing and **focused proofs of concept or are already investing significantly in agentic AI.**

81% of organizations believe that their enterprise **application providers will help eliminate manual and semi-manual business processes** within the next 18 months.

80% say **eliminating manual and semi-manual workflows and business processes** is a top priority for their agentic AI investments.

60% of organizations believe **agentic AI will disrupt their competitive position or business operating model** within the next 18 months.

Lines of business integrating agentic AI into processes include:



finance and supply chain
53%



operations and manufacturing
34%



marketing and sales
30%



procurement
25%

Source: 1 — IDC's Future Enterprise Resiliency and Spending Survey, Wave 3, April 2025; 2, 3 — IDC's Future Enterprise Resiliency and Spending Survey, Wave 4, May 2025; 4, 5 — IDC's Future Enterprise Resiliency and Spending Survey, Wave 11, December 2024

Agentic AI and Cloud ERP

Functions such as finance are seeing dramatic changes through embedded AI processes, complex data sets, reliable business data, and industry knowledge.



In the next 18 months, **65%–68%** of organizations reviewing ERP processes are investing in embedded AI and AI agents that their enterprise application provider designed.



37% of finance organizations report that their new AI-enabled cloud ERP systems support better, faster decision-making.



33% of organizations say their cloud ERP workflows have been enhanced through embedded AI.



30% report improved agility — bringing the ability to think, understand, and move quickly — completely transforming the finance organization.

Source: 1 — Future Enterprise Resiliency and Spending Survey, May 2024; 2, 3, and 4 — SaaS Path, May 2025

Envisioning the Perfect ERP System



Current Reasons Organizations Are Migrating to Cloud ERP



37% seek a modern, intelligent system that enables business scalability with speed and agility.



35% require easy integrations.



31% need simplified updates.



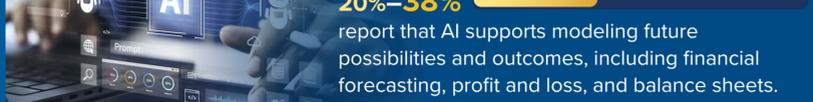
30% want a single digital platform to manage all internal and external workflows.

Source: SaaS Path, 2025

AI and Cloud ERP Address Enterprise Challenges

AI and cloud ERP bring intelligence and improved engagement to finance and business processes.

Across 16 organizational business processes, initial results show:



Source: SaaS Path, 2025

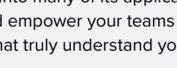
Future Proof the Business with Agentic AI

Cloud ERP and AI position organizations to accelerate performance.



Source: SaaS Path, 2025

Message from the Sponsor



Discover the Potential of SAP Business AI

SAP has already integrated AI into many of its applications and is being used by over 20,000 customers. Join them and empower your teams to work faster and more efficiently with AI and intelligent agents that truly understand your business processes and data.

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